

**Emotional Health and Wellbeing Commissioned  
Services overview for Partner Agencies  
2025 - 2026**

The purpose of the commissioned offer is to provide additional, specialist support to children, young people and their families showing some unmet needs.

**Delivery of this service will be countywide and delivered by the Child Action North West Partnership.**

East	North	Central
Child Action North West	Child Action North West	Child Action North West
Key	Key	Key
New Start	New Start	New Start
Lancs Mind	Lancs Mind	Lancs Mind
New Era	YMCA	N-Compass
PAC		DIAS

The service delivery will commence April 2024 providing support for children, young people and families with low level emotional health and wellbeing needs at level **2, 3 and 4** on the Lancashire Continuum of Need who reside in Lancashire or attend a Lancashire School and are of education age (4 -19yrs, 25 - SEND).

**CANW Partnership aim to meet the Emotional Health and Wellbeing of CYP and Families under this commission who may require interventions for the following: (this is not an exhaustive list)**

CANW will triage all referrals and will carefully consider the identified EHWPB need and provide the most appropriate intervention for the CYP and family that will support them with their current situation.

Anxiety & Stress
Low confidence / self esteem
Depression and Low Mood
School avoidance – linked to emotional health
Emotional Resilience
Unhealthy lifestyle or coping mechanisms
Friendship & relationship worry
Attachment
Bereavement, Loss & Separation
Disruption
Anger
Worries & Feelings
Self Harm

Support through the EHWPB Commissioned Service is time limited and sessions may be offered through a blended approach of face to face work and remote (using technology) relevant to the need of the child/young person.

## How to Make a Referral

Access to the service for level 2&3 is **only** through a referral using the Request for Support (RFS) form (e-form accessible from [Childrens Services Support Hub](https://www.lancashire.gov.uk/practitioners/supporting-children-and-families/early-help-assessment/) accompanied with a completed EHA highlighting the need for Emotional Health and Wellbeing services (accessible from the <https://www.lancashire.gov.uk/practitioners/supporting-children-and-families/early-help-assessment/> page)

If there is a clear identified need for Emotional Health and Wellbeing for the CYP and their Family and it is appropriate for the EHWP commissioned service, then the referral will be submitted to Child Action North West Partnership.

### Criteria for submitting a referral:

- All referrals must be submitted using the Request for Support form (RfS) e-form.
- A completed Early Help Assessment (EHA) must be submitted along with the RfS.

### All partner agencies must complete an EHA with the exception for:

- GP's/Paediatricians do not need to submit an EHA, supporting information is provided on the RfS detailing what support is needed.
- CAMHS/ELCAS partners do not need to submit an EHA, they provide their own form of assessment in support of the referral.

### Guidelines for completing the Request for Support:

- **Select correct CON Level** – please do not select L1 as the referral will be rejected.
- **Primary Nature:** You must select '**Emotional Health and Wellbeing Commission Referral Only**' as the primary Nature on the Request for Support form if you **ONLY** require Emotional Health and Wellbeing support for the child or young person you are making the referral for. **If the child or young person also requires additional support alongside EHWP support then please do not select this option, and choose the most appropriate primary nature.**
- A current contact name and number for the family – **if this is not provided the referral will be rejected.**
- Exact details of the support required and who this support is for i.e., which child/ren in the family.

The referrer will be notified of the outcome of their RFS.

Access to the service for level 4, CSC are to follow appropriate LCS procedure.

Once a referral has been received by Child Action North West Partnership they will:

- Triage
- Allocate the case.
- Commence interventions.
- Attend TAF meetings if possible.
- Delivery of support is time limited with a review and continuation if required, these reviews will feed into TAF meetings where appropriate.



# EHWB PARTNERSHIP

## Referral Process



**Contact details: Child Action North West:**

**Service Enquiry** – Sue Monighan 01254 244700 – [smonighan@canw.org.uk](mailto:smonighan@canw.org.uk)

**Referral Enquiry** – CANW Office 01254 244596 – [EHWB@canw.org.uk](mailto:EHWB@canw.org.uk)

**Contact details: Children Family Wellbeing Service:**

For contact details and to search for your local Family Hub please visit: [CFW Family Hub and Children Family Wellbeing Services](#) and ask to speak to a Community Senior Family Support Worker.