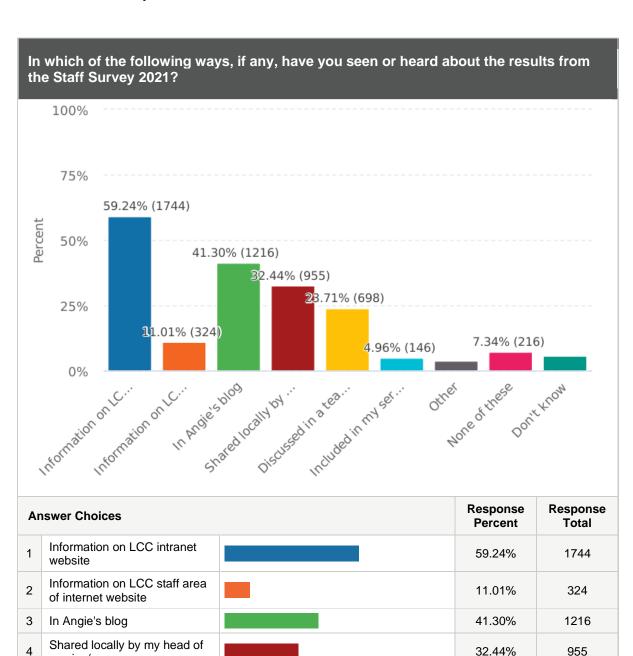


Lancashire: We're Listening - Employee Pulse Survey May 2022

Lancashire County Council



23.71%

4.96%

698

146



5

service/manager

Discussed in a team meeting

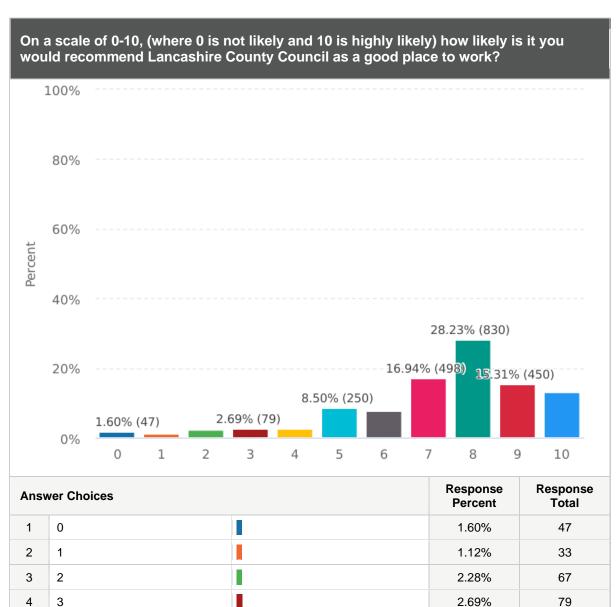
newsletter or regular bulletin

Included in my service



| In which of the following ways, if any, have you seen or heard about the results from the Staff Survey 2021? | | | | | |
|--|---------------|--|----------|------|--|
| 7 | Other | | 3.80% | 112 | |
| 8 | None of these | | 7.34% | 216 | |
| 9 | Don't know | | 5.67% | 167 | |
| | | | answered | 2944 | |
| | | | skipped | 0 | |

Your thoughts - Wellbeing and Change







| On a scale of 0-10, (where 0 is not likely and 10 is highly likely) how likely is it you would recommend Lancashire County Council as a good place to work? | | | | |
|---|----|--|----------|------|
| 5 | 4 | | 2.59% | 76 |
| 6 | 5 | | 8.50% | 250 |
| 7 | 6 | | 7.76% | 228 |
| 8 | 7 | | 16.94% | 498 |
| 9 | 8 | | 28.23% | 830 |
| 10 | 9 | | 15.31% | 450 |
| 11 | 10 | | 12.99% | 382 |
| | | | answered | 2940 |
| | | | skipped | 4 |

| Please select the most appropriate answer to each of the statements below | | | | | | |
|--|-------------------|------------------|---------------------|----------------------|---------------|-------------------|
| Answer Choices | Strongly Agree | Tend to Agree | Tend to Disagree | Strongly Disagree | Don't know | Response Total |
| My wellbeing is a priority for Lancashire County Council | 16.47% 485 | 54.31% 1599 | 16.58% 488 | 8.12% 239 | 4.52% 133 | 2944 |
| I trust that my manager will support my wellbeing as a priority | 44.12% 1299 | 38.42% 1131 | 9.48% 279 | 5.81% 171 | 2.17% 64 | 2944 |
| Health and safety is a top priority | 28.54% 840 | 51.65% 1520 | 11.59% 341 | 3.87% 114 | 4.35% 128 | 2943 |
| I benefit from the flexibility that is offered by working in Lancashire County Council | 45.16% 1329 | 32.45% 955 | 11.21% 330 | 8.90% 262 | 2.28% 67 | 2943 |
| My emotional wellbeing has been impacted in the past 12 months, as a result of carrying out my role | 21.57% 635 | 28.57% 841 | 24.63% 725 | 20.65% 608 | 4.59% 135 | 2944 |
| Concerns about my physical health are currently impacting my wellbeing | 8.90% 262 | 18.38% 541 | 30.40% 895 | 38.21% 1125 | 4.11% 121 | 2944 |
| Concerns about my emotional and mental health are currently impacting my wellbeing | 11.38% 335 | 24.49% 721 | 29.14% 858 | 30.81% 907 | 4.18% 123 | 2944 |
| Concerns about my finances are currently impacting my wellbeing | 12.94% 381 | 23.68% 697 | 31.22% 919 | 28.84% 849 | 3.33% 98 | 2944 |





| Please select the most appropriate answer to each of the statements below | | | | | | |
|---|----------------|----------------|---------------|---------------|--------------|------|
| I am confident that Lancashire County Council offers support to manage the personal and emotional impact of my role | 14.06% 414 | 47.89% 1410 | 19.90% 586 | 9.41% 277 | 8.73% 257 | 2944 |
| I am involved in changes that may affect me and my work | 13.52% 398 | 34.79% 1024 | 27.56% 811 | 18.62% 548 | 5.50% 162 | 2943 |
| I know what is going on in Lancashire County Council | 8.12% 239 | 49.49% 1457 | 26.90% 792 | 10.29% 303 | 5.20% 153 | 2944 |
| I know what is going on in my service | 19.37% 570 | 50.46% 1485 | 18.04% 531 | 9.75% 287 | 2.38% 70 | 2943 |
| My manager ensures I am kept up to date with important information to do my job | 37.92% 1116 | 44.65% 1314 | 10.33% 304 | 5.71% 168 | 1.39% 41 | 2943 |
| I have access to the information I need to do my job well | 28.81% 848 | 52.40% 1542 | 13.29% 391 | 4.04% 119 | 1.46% 43 | 2943 |
| I am able to share ideas and make suggestions for change and improvement | 27.96% 823 | 46.86% 1379 | 13.93% 410 | 8.56% 252 | 2.68% 79 | 2943 |
| I receive feedback about my suggestions for change and improvement | 20.18% 594 | 37.30% 1098 | 22.76% 670 | 11.65% 343 | 8.12% 239 | 2944 |
| I can influence changes that affect my customers | 16.41% 483 | 36.82% 1084 | 23.37% 688 | 14.06% 414 | 9.34% 275 | 2944 |
| | | | | | answered | 2944 |
| | | | | | skipped | 0 |

Matrix Charts

| 4.1 | 4.1.My wellbeing is a priority for Lancashire County Council | | | Response Total |
|-----|--|--|----------|-------------------|
| 1 | Strongly Agree | | 16.47% | 485 |
| 2 | Tend to Agree | | 54.31% | 1599 |
| 3 | Tend to Disagree | | 16.58% | 488 |
| 4 | Strongly Disagree | | 8.12% | 239 |
| 5 | Don't know | | 4.52% | 133 |
| | | | answered | 2944 |





| 1 | | | | |
|-----|---|--|----------|-------------------|
| 4.2 | 4.2.I trust that my manager will support my wellbeing as a priority | | | Response Total |
| 1 | Strongly Agree | | 44.12% | 1299 |
| 2 | Tend to Agree | | 38.42% | 1131 |
| 3 | Tend to Disagree | | 9.48% | 279 |
| 4 | Strongly Disagree | | 5.81% | 171 |
| 5 | Don't know | | 2.17% | 64 |
| | | | answered | 2944 |

| 4.3 | 4.3.Health and safety is a top priority | | | Response Total |
|-----|---|--|----------|-------------------|
| 1 | Strongly Agree | | 28.54% | 840 |
| 2 | Tend to Agree | | 51.65% | 1520 |
| 3 | Tend to Disagree | | 11.59% | 341 |
| 4 | Strongly Disagree | | 3.87% | 114 |
| 5 | Don't know | | 4.35% | 128 |
| | | | answered | 2943 |

| | 4.4.I benefit from the flexibility that is offered by working in Lancashire County Council | | | Response Total |
|---|--|--|----------|-------------------|
| 1 | Strongly Agree | | 45.16% | 1329 |
| 2 | Tend to Agree | | 32.45% | 955 |
| 3 | Tend to Disagree | | 11.21% | 330 |
| 4 | Strongly Disagree | | 8.90% | 262 |
| 5 | Don't know | | 2.28% | 67 |
| | | | answered | 2943 |

| | 4.5.My emotional wellbeing has been impacted in the past 12 months, as a result of carrying out my role | | | Response Total |
|---|---|--|--------|-------------------|
| 1 | Strongly Agree | | 21.57% | 635 |
| 2 | Tend to Agree | | 28.57% | 841 |
| 3 | Tend to Disagree | | 24.63% | 725 |





| | 4.5.My emotional wellbeing has been impacted in the past 12 months, as a result of carrying out my role | | | Response Total |
|---|---|--|----------|-------------------|
| 4 | Strongly Disagree | | 20.65% | 608 |
| 5 | Don't know | | 4.59% | 135 |
| | | | answered | 2944 |

| | 4.6.Concerns about my physical health are currently impacting my wellbeing | | | Response Total |
|---|--|--|----------|-------------------|
| 1 | Strongly Agree | | 8.90% | 262 |
| 2 | Tend to Agree | | 18.38% | 541 |
| 3 | Tend to Disagree | | 30.40% | 895 |
| 4 | Strongly Disagree | | 38.21% | 1125 |
| 5 | Don't know | | 4.11% | 121 |
| | | | answered | 2944 |

| | 4.7.Concerns about my emotional and mental health are currently impacting my wellbeing | | | Response Total |
|---|--|--|----------|-------------------|
| 1 | Strongly Agree | | 11.38% | 335 |
| 2 | Tend to Agree | | 24.49% | 721 |
| 3 | Tend to Disagree | | 29.14% | 858 |
| 4 | Strongly Disagree | | 30.81% | 907 |
| 5 | Don't know | | 4.18% | 123 |
| | | | answered | 2944 |

| | 4.8.Concerns about my finances are currently impacting my wellbeing | | Response Percent | Response Total |
|---|---|--|---------------------|-------------------|
| 1 | Strongly Agree | | 12.94% | 381 |
| 2 | Tend to Agree | | 23.68% | 697 |
| 3 | Tend to Disagree | | 31.22% | 919 |
| 4 | Strongly Disagree | | 28.84% | 849 |
| 5 | Don't know | | 3.33% | 98 |
| | | | answered | 2944 |





| 1 | | | | | |
|---|---|--|---------------------|-------------------|--|
| | 4.9.I am confident that Lancashire County Council offers support to manage the personal and emotional impact of my role | | Response Percent | Response Total | |
| 1 | Strongly Agree | | 14.06% | 414 | |
| 2 | Tend to Agree | | 47.89% | 1410 | |
| 3 | Tend to Disagree | | 19.90% | 586 | |
| 4 | Strongly Disagree | | 9.41% | 277 | |
| 5 | Don't know | | 8.73% | 257 | |
| | | | answered | 2944 | |

| 4.1 | 4.10.I am involved in changes that may affect me and my work | | Response Percent | Response Total |
|-----|--|--|---------------------|-------------------|
| 1 | Strongly Agree | | 13.52% | 398 |
| 2 | Tend to Agree | | 34.79% | 1024 |
| 3 | Tend to Disagree | | 27.56% | 811 |
| 4 | Strongly Disagree | | 18.62% | 548 |
| 5 | Don't know | | 5.50% | 162 |
| | | | answered | 2943 |

| 4.1 | 4.11.I know what is going on in Lancashire County Council | | Response Percent | Response Total |
|-----|---|--|---------------------|-------------------|
| 1 | Strongly Agree | | 8.12% | 239 |
| 2 | Tend to Agree | | 49.49% | 1457 |
| 3 | Tend to Disagree | | 26.90% | 792 |
| 4 | Strongly Disagree | | 10.29% | 303 |
| 5 | Don't know | | 5.20% | 153 |
| | | | answered | 2944 |

| 4.1 | 4.12.I know what is going on in my service | | Response Percent | Response Total |
|-----|--|--|---------------------|-------------------|
| 1 | Strongly Agree | | 19.37% | 570 |
| 2 | Tend to Agree | | 50.46% | 1485 |
| 3 | Tend to Disagree | | 18.04% | 531 |





| 4.1 | 4.12.I know what is going on in my service | | Response Percent | Response Total |
|-----|--|--|---------------------|-------------------|
| 4 | Strongly Disagree | | 9.75% | 287 |
| 5 | Don't know | | 2.38% | 70 |
| | | | answered | 2943 |

| | 4.13.My manager ensures I am kept up to date with important information to do my job | | Response Percent | Response Total |
|---|--|--|---------------------|-------------------|
| 1 | Strongly Agree | | 37.92% | 1116 |
| 2 | Tend to Agree | | 44.65% | 1314 |
| 3 | Tend to Disagree | | 10.33% | 304 |
| 4 | Strongly Disagree | | 5.71% | 168 |
| 5 | Don't know | | 1.39% | 41 |
| | | | answered | 2943 |

| 4.1 | 4.14.I have access to the information I need to do my job well | | Response Percent | Response Total |
|-----|--|--|---------------------|-------------------|
| 1 | Strongly Agree | | 28.81% | 848 |
| 2 | Tend to Agree | | 52.40% | 1542 |
| 3 | Tend to Disagree | | 13.29% | 391 |
| 4 | Strongly Disagree | | 4.04% | 119 |
| 5 | Don't know | | 1.46% | 43 |
| | | | answered | 2943 |

| | 4.15.I am able to share ideas and make suggestions for change and improvement | | Response Percent | Response Total |
|---|---|--|---------------------|-------------------|
| 1 | Strongly Agree | | 27.96% | 823 |
| 2 | Tend to Agree | | 46.86% | 1379 |
| 3 | Tend to Disagree | | 13.93% | 410 |
| 4 | Strongly Disagree | | 8.56% | 252 |
| 5 | Don't know | | 2.68% | 79 |
| | | | answered | 2943 |





| | 4.16.I receive feedback about my suggestions for change and improvement | | Response Percent | Response Total | |
|---|---|--|---------------------|-------------------|--|
| 1 | Strongly Agree | | 20.18% | 594 | |
| 2 | Tend to Agree | | 37.30% | 1098 | |
| 3 | Tend to Disagree | | 22.76% | 670 | |
| 4 | Strongly Disagree | | 11.65% | 343 | |
| 5 | Don't know | | 8.12% | 239 | |
| | | | answered | 2944 | |

| 4.1 | 4.17.I can influence changes that affect my customers | | Response Percent | Response Total |
|-----|---|--|---------------------|-------------------|
| 1 | Strongly Agree | | 16.41% | 483 |
| 2 | Tend to Agree | | 36.82% | 1084 |
| 3 | Tend to Disagree | | 23.37% | 688 |
| 4 | Strongly Disagree | | 14.06% | 414 |
| 5 | Don't know | | 9.34% | 275 |
| | | | answered | 2944 |

